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Dear Sirs,

the social responsibility system implemented by GREGGIO GROUP INTERNATIONAL provides the possibility for all stakeholders to report problems or make suggestions for improvement in reference to the implemented ethical system.

In particular, for any problem/complaint you can write to:

Email address: comitato.etico.GGI@greggio.it

Or address:

Comitato Etico c/o Rino Argenterie Spa,

Via della Provvidenza 7/a, 35030 Sarmeola di Rubano (PD)

Complaint management / reporting / suggestions for improvement:

The report is first read by a member of the ethics committee who convenes the team to identify possible solutions. The team is composed of worker representatives and management representatives, in order to ensure balanced participation within the company.

Once the resolution/corrective action has been adopted, it is the team's task to summarize the actions undertaken in the Sustainability Report, a document that is issued once a year and inserted on the website.

Therefore, to highlight the correct functioning of the ethical system, all the activities carried out in response to reports / suggestions / ideas for improvement that may arise from the interested parties (internal and external) are summarized in the Social / Sustainability Report.